

The scope of the quality management system is to maintain the requirements of ISO 9001:2015, NHSS Sector Schemes 19A and 20, and provide specialist services for the preparation, restoration, surface treatment and coatings of bridges, major structures, and industrial complexes.

These services are provided to the railways industry, transport authorities, utility providers, local authorities, construction, engineering, and other industry sectors.

It is the policy of Taziker to provide clients with professional services and reliable products that are to the agreed standard, specification, on time and to the agreed price.

It is the goal of Taziker to provide a level of customer care and focus that delivers complete satisfaction.

The Board is committed to:

- Compliance with the requirements of the quality management system.
- Continual improvement of the effectiveness of the quality management system.
- Ensuring that the quality policy is communicated and understood throughout the organisation.
- Ensuring that the quality policy is reviewed for continuing suitability.
- Ensuring that measurable quality objectives are established.
- To work with suppliers and customers to establish and maintain the highest quality standards.

The quality policy and quality objectives are reviewed for continuing suitability during management review in accordance with Taziker IMS Section 3.8

This policy will be reviewed annually.



**Neil Harrison**

Managing Director

10<sup>th</sup> October 2024